

RIDING THE BUS: Rules and Expectations

1. Please remain visible and stationary on the sidewalk or roadway until the bus comes to a complete stop. Walking towards a moving bus is a safety concern.
2. Acceptable fares are cash, tickets, monthly passes, Hotspot e-Pay, and current full-time UPEI student cards.
3. Have your fare or bus pass ready before boarding the bus.
4. When walking to your seat or getting up from your seat while the bus is moving ensure you are balanced and identify a close means of support.
5. If transferring at our hubs, please identify yourself to the driver of the bus you are boarding as to which bus you are transferring from.
6. Please do not disturb or obstruct the driver or engage in lengthy conversations.
7. To ensure a safe and comfortable ride for all of our customers, a rider's behaviour or personal hygiene should not disrupt the experience or service for others.
8. T3 buses are a scent-free environment as some riders may have strong reactions to various smells especially in confined spaces. Please avoid strong smelling perfumes, colognes, lotions, and strong smoking odours.
9. Any strong-smelling products on your person or your carry-ons should be in sealed packaging.
10. Leave designated priority seating available for seniors and those with limited mobility.
11. Please move to the back of the bus to allow additional passengers to stand.
12. Consumption or distribution of alcoholic beverages or illegal substances is prohibited.
13. You can enjoy your covered beverage or quick snack but please place all garbage in the trash bag on the bus or take it with you.
14. Please do not use profanity, obscene language, or racial slurs.
15. Please maintain a LOW TONE while talking to others or on the phone.
16. Please use headphones to listen to your media devices but stay alert or have eye contact with the driver for any announcements.
17. Always allow the bus to pull away from the bus stop before crossing the road. When off boarding the bus, NEVER WALK directly in front of the bus.
18. Service animals are allowed on all our buses. Companion animals with a letter from a doctor are allowed on the bus. All animals should be under full control of their owners and should not pose any concerns to other riders.